

Circular No.: NSDL/POLICY/2024/0095

July 3, 2024

Subject: Suspension of demat accounts of existing clients whose KYC records are not found to be valid after the validation process by KRAs.

Attention of Participants is invited to Circular Nos.: NSDL/POLICY/2024/0051 dated April 23, 2024 regarding '*Suspension of demat accounts of clients whose KYC records are not found to be valid by KRAs after the validation process*'.

Pursuant to the aforesaid circular, demat accounts of the clients whose KYC records were not found to be valid due to any reason (including invalid PANs for any reason) for new PANs updated in KRA system during March 01, 2024 to March 31, 2024 had been suspended in NSDL system on May 04, 2024.

In continuation to above, KRAs have provided the list of KYC records which are not found to be valid due to various reasons [including invalid PANs for any reasons (both Aadhaar and Non-Aadhaar based) for new PANs updated in KRAs system during April 01, 2024 to May 31, 2024.

Based on the data made available by KRAs on June 07, 2024 for the aforesaid PANs which are KRA non-compliant, the DP wise demat accounts have been identified and the said list is made available by NSDL on i-Assist portal on the path "**Non-Complied KYC KRA Accounts**" with the file name as "**DPID_Non-Complied_KYC_KRA_Accounts_07062024**" for Participants review and taking up with their concerned clients.

The aforesaid demat accounts will be frozen by NSDL for "Suspended for debit and credit" on **July 06, 2024 (Saturday)** considering the updated data to be made available by KRAs as on July 05, 2024. Participants are advised to send intimation to aforesaid concerned clients after suspension of demat accounts via letter/email/SMS or any other mode as deemed fit.

Further, for removal of suspension of aforesaid accounts, Participants are requested to follow the procedure mentioned at point no. 5 & 6 of Circular No.: NSDL/POLICY/2023/0109 dated August 18, 2023.



Participants are requested to take note of the above and ensure Compliance. For assistance on aforesaid matter, Participants may contact help desk at 022 – 48867000 / 24997000 or email at helpdesk@nsdl.com.

**For and on behalf of
National Securities Depository Limited**

**Arockiaraj
Manager**

FORTHCOMING COMPLIANCE

| Particulars | Deadline | Manner of sending | Reference |
|--|--|-------------------|--|
| Investor Grievance Report (Monthly) | By 10 th of the following month | Through e-PASS | Para 22 of 'Grievance Redressal' chapter and Para 28 of 'Internal Controls/Reporting to NSDL/SEBI' chapter of NSDL Master Circular for Participants. |

