Participant Services
Circular

NSDL
Technology, Trust & Reach

Circular No.: NSDL/POLICY/2024/0051

April 23, 2024

Subject: Suspension of demat accounts of existing clients whose KYC records are not found

to be valid by KRAs after the validation process.

Attention of Participants is invited to Circular Nos.: NSDL/POLICY/2024/0034 dated March 18, 2024

regarding 'Suspension of demat accounts of clients whose KYC records are not found to be valid by

KRAs after the validation process'.

Pursuant to the aforesaid circulars, demat accounts of the clients whose KYC records were not found

to be valid due to any reason (including invalid PANs for any reason like PAN not seeded with Aadhar)

for new PANs updated in KRA system during February 01, 2024 to February 29, 2024 had been

suspended in NSDL system on March 30, 2024.

In continuation to above, KRAs have provided the list of KYC records which are not found to be valid

due to various reasons [including invalid PANs for any reasons (both Aadhaar and Non-Aadhaar

based)] for new PANs updated in KRA system during March 01, 2024 to March 31, 2024.

Based on the data made available by KRAs on April 05, 2024 for the said PANs which are KRA non-

compliant, the DP wise demat accounts have been identified and the said list is made available by

NSDL on i-Assist portal on the path "Non-Complied KYC KRA Accounts" with the files name as

"DPID\_Non-Complied\_KYC\_KRA\_Accounts\_05042024" for Participants review and taking up with

their concerned clients.

Considering the updated data to be made available by KRAs as on May 03, 2024, the concerned

demat accounts will be suspended by NSDL for debit and credit on May 04, 2024 (Saturday).

Participants are advised to send intimation to concerned clients after suspension of demat accounts

via letter/email/SMS or any other mode as deemed fit.

Further, for removal of suspension of aforesaid accounts, Participants are requested to follow the

procedure mentioned at point no. 5 & 6 of Circular No.: NSDL/POLICY/2023/0109 dated August 18,

2023.

Corporate Identity Number: U74120MH2012PLC230380



## Participant Services Circular

Participants are requested to take note of the above and ensure Compliance. For assistance on aforesaid matter, Participants may contact help desk at 022 – 48867000 / 24997000 or email at <a href="mailto:helpdesk@nsdl.com">helpdesk@nsdl.com</a>.

For and on behalf of National Securities Depository Limited

Arockiaraj Manager

FORTHCOMING COMPLIANCE			
Particulars	Deadline	Manner of sending	Reference
Investor Grievance Report (Monthly)	By 10 <sup>th</sup> of the following month	Through e-PASS	Para 20 of NSDL Master Circular for Participants on 'Grievance Redressal' chapter.     Circular No.: NSDL/POLICY/2023/0161 dated November 13, 2023
Artificial Intelligence /Machine Learning Reporting Form (if offering or using such technologies as defined) (Annually)	Within three months of the end of the financial year	Through e-PASS	Circular No.: NSDL/POLICY/2024/0003 dated January 05, 2024
Risk based Supervision of Participants (Half yearly)	By April 30 <sup>th</sup>	Through e-PASS	Para 7 of NSDL Master Circular for Participants on 'Internal Controls/Reporting to NSDL/SEBI' chapter.
Tariff Sheet ( <b>Yearly</b> )	By April 30 <sup>th</sup>	Through e-PASS	Circular No.: NSDL/POLICY/2023/0158 dated November 09, 2023
Internal/ Concurrent Audit Report (Half yearly)	By May 15 <sup>th</sup>	Through e-PASS	Para 20.4 of NSDL Master Circular for Participants on 'Internal Controls/Reporting to NSDL/SEBI' chapter and Circular No.: NSDL/POLICY/2024/0042 dated April 08, 2024

