

## Participant Services Circular

Circular No.: NSDL/POLICY/2024/0012 January 23, 2024

Subject: NSDL APIs and Technology Integrations for Market Participants: Client Maintenance API

As Participants are aware that NSDL has introduced various APIs (Application Programming Interface) and technology integrations for the benefits of the Participants, their Clients and various Market Participants (refer NSDL Circular No. NSDL/POLICY/2022/022 dated February 08, 2022 and NSDL Circular No.: NSDL/POLICY/2022/059 dated April 25, 2022). In this regard, Participants are informed that NSDL has recently launched new **Client Maintenance API** for Market Participants.

Client Maintenance API is a technical integration / interface between the Participants' back-office system and Local DPM/Cloud DPM system for opening of demat Accounts and modification of demographic details in respect of existing demat accounts. The aforesaid API will be hosted on the Local DPM or Cloud DPM systems of Participants and the API integration will be initiated from Participants' back-office system.

For more information / clarifications, access to these aforesaid API documents and onboarding/technical integrations related support, Participants are requested to contact following officials:

No	Name of the Official	Telephone No	Email Address
1	Mr. Hemant Jain	022 4216 5423	HemantJ@nsdl.com
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For and on behalf of National Securities Depository Limited

## Arockiaraj Manager

FORTHCOMING COMPLIANCE					
Particulars	Deadline	Manner of sending	Reference		
Investor Grievance Report (Monthly)	By 10 <sup>th</sup> of the following month	Through e-PASS	Para 20 of NSDL Master Circular for Participants on     'Grievance Redressal' chapter.     Circular No.: NSDL/POLICY/2023/0161 dated November     13, 2023		
Compliance Certificate (half yearly)	January 31 <sup>st</sup>	Through e-PASS	Para 17 of NSDL Master Circular for Participants on 'Internal Controls/Reporting to NSDL/SEBI' chapter.		

