DIRECT CONTACT AT NSDL

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| Service / Activity | Department | Officer | Contact Number | Email ID |
| **For Depository Participants – General Queries/Assistance** | | | | |
| **Joining NSDL /Closure of Depository Operations / Surrender of SEBI Registration Certificate/ NOC / Change in control / Change in Name** | Participant Registration | Ms. Ananya Roy  Ms. Shalini Gonsalves  Ms. Dharmendra Gupta | 022-42165561  022-24994569  022-24994569 | ananyar[at]nsdl[dot]com  shalinig[at]nsdl[dot]com  Dharmendrag[at]nsdl[dot]com |
| **Addition/ deletion/ modification of Service center details and Modifications in**  **details of Participants.** | Participant Services  Department | Ms. Poonam Waghmare  Mr. Arockiaraj | 022-42165791 | poonamw[at]nsdl[dot]com  arockiaraj[at]nsdl[dot]com  **Group email ID:**  Servicecentreinfo[at]nsdl[dot]com;  participant-interface[at]nsdl[dot]com |
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| **Clarification about Participants circulars** | Participant Services  Department | Ms. Amruta Vichare Ms. Sheetal Desai  Mr. Arockiaraj | 022-42165498  022-24994535  022-24994864 | amrutav[at]nsdl[dot]com sheetald[at]nsdl[dot]com  arockiaraj[at]nsdl[dot]com  **Group email id:**  participant-interface[at]nsdl[dot]com |
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| **Inspection related compliance** | Inspection Department | Ms. Manisha Sawant  Ms. Sunita D’Mello  Ms. Gayathri Acharya  Ms. Sonam Honyalkar  Ms. Nikita Koli | 022-24994586  022-42165487  022-24994450  022-24994363  022-42165489 | manishas[at]nsdl[dot]com  sunitam[at]nsdl[dot]com  [gayathri.acharya[at]nsdl[dot]com](mailto:gayathri.acharya@nsdl.com)  sonam.honyalkar[at]nsdl[dot]com  [nikitak[at]nsdl[dot]com](mailto:nikitak@nsdl.co.in) |
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| **Periodical Submissions / Internal Audit, Compliance Certificate and other submissions** | Inspection Department | Ms. Nimita Shah  Ms. Prerna Jain  Mr. Sudhanshu Shekhar  Ms. Mansi Chheda | 022-24994227  022-42165728  022-24994680  022-24994560 | nimitas[at]nsdl[dot]com  prernaj[at]nsdl[dot]com  sudhanshu.shekhar[at]nsdl[dot]com  mansic[at]nsdl[dot]com |
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| **DP Billing** | Customer Connect Centre | Mr. Chetan Malve  Ms. Khilona Behera | 022-42165470  022-24994554 | chetanm[at]nsdl[dot]com  khilonab[at]nsdl[dot]com |
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| **Queries related to Surveillance activities** | Surveillance Department | Mr. Roshan Jadhav  Mr. Amish Chhadva  Mr. Amrish Bhatt  Mr. Avijit Sarkar  Mr. Yogesh Lad | 022-42165734  022-24994639  022-42165779  022-24994288  022- 24994385 | [roshanj[at]nsdl[dot]com](mailto:roshanj@nsdl.co.in)  [amishc[at]nsdl[dot]com](mailto:amishc@nsdl.co.in)  amrish[dot]bhatt[at]nsdl[dot]com  avijits[at]nsdl[dot]com  yogeshl[at]nsdl[dot]com |
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| **IG report / Queries of DPs related to IG** | Customer Connect Centre | Ms. Anita Tanavade  Ms. Marisha Pujara  Mr. Mahendra Vaity  Ms. Renuka Anil Joshi | 022-42165736  022-42165492  022-42165462  022-42165777 | [AnitaT[at]nsdl[dot]com](mailto:AnitaT@nsdl.co.in)  MarishaP[at]nsdl[dot]com [MahendraV[at]nsdl[dot]com](mailto:MahendraV@nsdl.co.in)  RenukaJ[at]nsdl[dot]com |
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| **Backoffice (NSDL DPM Plus, Cloud DPM System, Value Added**  **Services) & Products (SPEED-e / IDeAS / NSDL Mobile APP)** | Business Development Department - 1 | Mr. Sunandh Subramaniam | 022- 42165252 | SunandhS[at]nsdl[dot]com |
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| **Training** | Business Development Department - 1 | Ms. Radhika Shanbhag  Ms. Candelina Rodriges | 022-24994573  022-24994249 | [Radhika.Shanghag[at]nsdl[dot]com](mailto:trainingdept@nsdl.co.in)  [CandelinaR[at]nsdl[dot]com](mailto:trainingdept@nsdl.co.in)  **Group email ID:**  [trainingdept[at]nsdl[dot]com](mailto:trainingdept@nsdl.co.in) |
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| **Insurance** | Risk Management  Department | Mr. Suresh Uchlani | 022-24994575 | sureshu[at]nsdl[dot]com |
| **For Depository Participants – Technical Queries/Assistance** | | | | |
| **DP Helpdesk for** |  |  | 022-24997000, | [helpdesk[at]nsdl[dot]com](mailto:helpdesk@nsdl.co.in) |
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| **Speed-e Helpdesk** |  | Mr. Rajendra Dudhane | 022-24994432 | [Starcom\_Speede[at]nsdl[dot]co](mailto:%20Starcom_Speede@nsdl.co.in)m |
| **E-Pass – DSC Mapping** |  | Mr. Sanjay Mirchandani  Mr. Vikas Gorule | 022-24994455  022-24994455 | [sanjaym[at]nsdl[dot]com](mailto:sanjaym@nsdl.co.in)  vikasg[at]nsdl[dot]com |
| **E-Pass - Technical issue (Other than DSC Mapping)** |  | Ms. Madhuri Ghongane  Ms. Harshada Pansare | 022-42165571  022-24994119 | [madhurig[at]nsdl[dot]com](mailto:madhurig@nsdl.co.in)  [harshadap[at]nsdl[dot]com](mailto:harshadap@nsdl.co.in) |
| **For Investors – Queries/Assistance** | | | | |
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| Service / Activity | Department | Officer | Contact Number | email ID |
| **CAS Complaints** |  |  |  | [Nsdl-](mailto:Nsdl-cascomplaints@nsdl.co.in) [cascomplaints[at]nsdl[dot]com](mailto:Nsdl-cascomplaints@nsdl.co.in) |