DIRECT CONTACT AT NSDL

Board Tel. Nos. 2499 4200

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| Service / Activity | Department | Officer | Contact Number | Email ID |
| **For Depository Participants – General Queries/Assistance** |
| **Joining NSDL /Closure of Depository Operations / Surrender of SEBI Registration Certificate/ NOC / Change in control / Change in Name** | Participant Registration | Ms. Ananya RoyMs. Shalini GonsalvesMs. Dharmendra Gupta | 022-42165561022-24994569022-24994569 | ananyar[at]nsdl[dot]comshalinig[at]nsdl[dot]comDharmendrag[at]nsdl[dot]com |
| **Addition/ deletion/ modification of Service center details and Modifications in****details of Participants.** | Participant ServicesDepartment | Ms. Poonam WaghmareMr. Arockiaraj | 022-42165791 | poonamw[at]nsdl[dot]comarockiaraj[at]nsdl[dot]com**Group email ID:** Servicecentreinfo[at]nsdl[dot]com; participant-interface[at]nsdl[dot]com |
|  |  |  |  |  |
| **Clarification about Participants circulars** | Participant ServicesDepartment | Ms. Amruta Vichare Ms. Sheetal DesaiMr. Arockiaraj | 022-42165498022-24994535022-24994864 | amrutav[at]nsdl[dot]com sheetald[at]nsdl[dot]comarockiaraj[at]nsdl[dot]com**Group email id:** participant-interface[at]nsdl[dot]com |
|  |  |  |  |  |
| **Queries related stamp duty** | ParticipantServices Department | Mr. Brisbane FernandesMr. Arockiaraj | 022-42165790 | brisbane.fernandes[at]nsdl[dot]com arockiaraj[at]nsdl[dot]com |
| **Inspection related compliance** | Inspection Department | Ms. Manisha SawantMs. Sunita D’MelloMs. Gayathri AcharyaMs. Sonam HonyalkarMs. Nikita Koli | 022-24994586022-42165487022-24994450022-24994363022-42165489 | manishas[at]nsdl[dot]comsunitam[at]nsdl[dot]comgayathri.acharya[at]nsdl[dot]comsonam.honyalkar[at]nsdl[dot]comnikitak[at]nsdl[dot]com |
|  |  |  |  |  |
| **Periodical Submissions / Internal Audit, Compliance Certificate and other submissions** | Inspection Department | Ms. Nimita ShahMs. Prerna JainMr. Sudhanshu ShekharMs. Mansi Chheda | 022-24994227022-42165728022-24994680022-24994560 | nimitas[at]nsdl[dot]comprernaj[at]nsdl[dot]comsudhanshu.shekhar[at]nsdl[dot]commansic[at]nsdl[dot]com |
|  |  |  |  |  |
| **DP Billing** | Customer Connect Centre | Mr. Chetan MalveMs. Khilona Behera | 022-42165470022-24994554 | chetanm[at]nsdl[dot]comkhilonab[at]nsdl[dot]com |
|  |  |  |  |  |
| Service / Activity | Department | Officer | Contact Number | email ID |
|  |  | Mr. Babula Sahu | 022-24994614 | babulas[at]nsdl[dot]com |
| **Queries related to Surveillance activities** | Surveillance Department | Mr. Roshan JadhavMr. Amish ChhadvaMr. Amrish BhattMr. Avijit SarkarMr. Yogesh Lad | 022-42165734022-24994639022-42165779022-24994288022- 24994385 | roshanj[at]nsdl[dot]comamishc[at]nsdl[dot]comamrish[dot]bhatt[at]nsdl[dot]comavijits[at]nsdl[dot]comyogeshl[at]nsdl[dot]com |
|  |  |  |  |  |
| **Settlement Operations** | Settlement | Mr. Sushil ChaudhariMr. Pramod SinghMs. Prachi SawantMr. Pravin Vitankar | 022-24994364022-24994355022-42165495022-24994358 | sushil.chaudhari[at]nsdl[dot]compramod.singh[at]nsdl[dot]com Prachi.sawant[at]nsdl[dot]compravinv[at]nsdl[dot]com |
|  |  |  |  |  |
| **IG report / Queries of DPs related to IG** | Customer Connect Centre | Ms. Anita Tanavade Ms. Marisha Pujara Mr. Mahendra Vaity Ms. Renuka Anil Joshi | 022-42165736022-42165492022-42165462022-42165777 | AnitaT[at]nsdl[dot]comMarishaP[at]nsdl[dot]com MahendraV[at]nsdl[dot]comRenukaJ[at]nsdl[dot]com |
|  |  |  |  |  |
| **Backoffice (NSDL DPM Plus, Cloud DPM System, Value Added****Services) & Products (SPEED-e / IDeAS / NSDL Mobile APP)** | Business Development Department - 1 | Mr. Sunandh Subramaniam | 022- 42165252 | SunandhS[at]nsdl[dot]com |
|  |  |  |  |  |
| **Backoffice (API Integrations and NSDL Demat Gateway)** | Business Development Department – 1 | Mr. Dheer Sheth | 022- 42165447 | dheers[at]nsdl[dot]com |
|  |  |  |  |  |
| **Training** | Business Development Department - 1 | Ms. Radhika ShanbhagMs. Candelina Rodriges | 022-24994573022-24994249 | Radhika.Shanghag[at]nsdl[dot]comCandelinaR[at]nsdl[dot]com**Group email ID:**trainingdept[at]nsdl[dot]com |
|  |  |  |  |  |
| **Insurance** | Risk ManagementDepartment | Mr. Suresh Uchlani | 022-24994575 | sureshu[at]nsdl[dot]com |
| **For Depository Participants – Technical Queries/Assistance** |
| **DP Helpdesk for** |  |  | 022-24997000, | helpdesk[at]nsdl[dot]com |
| **technical queries** | 022-48867000 |
| **Speed-e Helpdesk** |  | Mr. Rajendra Dudhane | 022-24994432 | Starcom\_Speede[at]nsdl[dot]com |
| **E-Pass – DSC Mapping** |  | Mr. Sanjay MirchandaniMr. Vikas Gorule | 022-24994455022-24994455 | sanjaym[at]nsdl[dot]comvikasg[at]nsdl[dot]com |
| **E-Pass - Technical issue (Other than DSC Mapping)** |  | Ms. Madhuri GhonganeMs. Harshada Pansare | 022-42165571022-24994119 | madhurig[at]nsdl[dot]comharshadap[at]nsdl[dot]com |
| **For Investors – Queries/Assistance** |
| **Investor Helpline** |  |  |  | relations[at]nsdl[dot]com |
|  | 022-48867000 |  |
| **e-Voting Helpline** |  |  | evoting[at]nsdl[dot]com |

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| Service / Activity | Department | Officer | Contact Number | email ID |
| **CAS Complaints** |  |  |  | Nsdl- cascomplaints[at]nsdl[dot]com |